

# BUSINESS SERVICES

## *Customized Training*

### **Step 1: We analyze your needs.**

Your challenges are unique. Your training should be too. We work with you to assess your training needs by taking the time to listen and understand your challenges. We help you identify gaps between what you have and what you want. From there we determine the training focus. We can use a variety of methods to assess your company's needs such as:

- Business or organization surveys
- Business or organization tours
- Management/employee interviews
- Employee skills assessments

### **Step 2: We design the project.**

Once your needs have been identified, we develop and present a training proposal based on your training requirements and learning objectives. We develop a cost-effective proposal that will include recommendations on curriculum, staffing and associated costs.

### **Step 3: We develop the curriculum.**

We work with your staff to develop curriculum and delivery methods that meet the unique requirements of your organization.

### **Step 4: We deliver the services.**

We deliver focused training to your employees, using the training venue that meets your timeline, schedule and preferred location. We can deliver training in one of our corporate training rooms, at your site, at the location of your choice or online.

### **Step 5: We evaluate the training.**

Did we meet your objectives? We conduct post training evaluations and report the results to you. What is the impact on your bottom line? We help you assess the project's impact based on your learning objectives.

For more information contact Sean McCusty:

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### **Training Programs Designed to Meet Your Unique Needs**

We recognize that each company is unique with specific training requirements. We offer free consultation and work closely with your representatives to create your curriculum. Let us create a customized training program or workshop for you. CEUs are available for all of our classes.



**PIEDMONT** Workforce Network

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